| **Characteristic** | **Agree**, N = 961 | **Disagree**, N = 101 | **Neutral**, N = 651 | **Strongly Agree**, N = 611 | **Strongly disagree**, N = 21 |
| --- | --- | --- | --- | --- | --- |
| Attitude of COVID-19 chatbot |  |  |  |  |  |
| conducting surveillance using the covid 19 chatbot was an excellent idea | 16 (41%) | 2 (5.1%) | 12 (31%) | 9 (23%) | 0 (0%) |
| i am confident about using the covid 19 chatbot for covid 19 surveillance and covid 19 vaccination services | 16 (41%) | 2 (5.1%) | 13 (33%) | 8 (21%) | 0 (0%) |
| i believe it is a good idea to use a covid 19 chatbot for future covid 19 surveillance | 12 (31%) | 2 (5.1%) | 9 (23%) | 16 (41%) | 0 (0%) |
| i prefer using a covid 19 chatbot for covid 19 surveillance and covid 19 vaccination services | 16 (41%) | 1 (2.6%) | 13 (33%) | 8 (21%) | 1 (2.6%) |
| sharing covid 19 information vaccination services was a good idea | 17 (44%) | 2 (5.1%) | 8 (21%) | 12 (31%) | 0 (0%) |
| the covid 19 chatbot helps to increase engagement in covid 19 surveillance and vaccination services | 19 (49%) | 1 (2.6%) | 10 (26%) | 8 (21%) | 1 (2.6%) |
| 1n (%) | | | | | |